



# Large Language Models versus Natural Language Understanding and Generation

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# Introduction

- How do people learn a foreign language?
  - “Grammar – Translation” vs “Communicative approach”
- The same trends have been applied to the way machinery can be “educated” to comprehend the unfamiliar, human language
- The "rule based" **Natural Language Generation** algorithms combined with **Natural Language Understanding** ones, on one hand, and the "text based" **Large Language Models**, on the other, are two respective alternatives for human language understanding and generation

# Definitions

- **Natural Language Processing (NLP)**: a branch of Artificial Intelligence (AI) which enables computers to analyse and synthesize natural (human) language and speech
- **Natural Language Generation (NLG)**: a software process that produces natural written or spoken text from structured and unstructured data
- **Natural Language Understanding (NLU)**: a software process which analyses what natural language means (rather than simply what individual words say)
  - NLG and NLU are usually combined
- **Large Language Model (LLM)**: a software process that uses deep learning techniques and massively large data sets to learn how to understand and generate natural text

# Lecture targets

- Present **applications** of NLP (supported by LLMs and/or NLU/NLG systems)
- Present the two **alternative approaches** for such applications, LLMs on the one hand and NLU/NLG systems on the other and their functioning
- Highlight the **capabilities, strengths and weaknesses** of these approaches
- Discuss arising **challenges** and possible **future directions**
- In other words, contribute to a **deeper comprehension** of the evolving landscape of AI and **human-computer interaction**

# Delving into Natural Language Processing Applications

- **Evolution in AI:** NLP has redefine engagement, understanding, and creation of text-based information.
- **Insightful Adaptability:** Trained on vast textual data, NLP can offer adaptability across diverse applications.
- **Innovation Catalyst:** Fueling innovation across multiple fields by showcasing transformative potential.

# Text Generation

- **Revolutionizing Industries:** Automating processes across diverse sectors.
- **Content Creation:** product descriptions, ads, promotions, news articles and blogs.
- **Financial Reporting Automation:** Analyzing market data to automatically generate financial reports.
- **Educational Contribution:**
  - Facilitating e-learning by producing quizzes, study materials, and explanations.
  - Enhancing engagement and personalized learning experiences.
- **Creative Writing Support:** Contributing to narratives, short stories, and poetry.
- **Chatbot & Virtual Assistant Roles:**
  - Empowering chatbots with natural language responses for customer inquiries.
  - Assisting users in tasks, providing information, and troubleshooting issues.

# Text Summarization

- **News Organizations:** Automatic generation of brief news article summaries for quick comprehension.
- **Researchers:** Condensing academic papers for rapid identification of key findings.
- **Content Aggregation Platforms and Websites:** Creating digests aiding user article selection based on interests.
- **Finance Sector:** Summarizing financial reports for swift evaluation by investors and analysts.
- **Healthcare Professionals:** Summarizing medical conversations, records, and research papers for streamlined tasks.
- **Social Media Insights:** Summarizing discussions and reviews for understanding public sentiment and reactions.
- **Market Research:** Distilling consumer feedback and reviews for prompt trend identification.
- **Educational Support:** Creating concise educational material summaries for student comprehension.

# Question Answering

- **Company Chatbots:** Addressing customer inquiries, providing information, and troubleshooting.
- **Voice-Activated Assistants:** assist users and execute tasks.
- **E-commerce:** Enabling proactive information seeking for informed purchasing decisions.
- **E-Learning Platforms:** Addressing student queries, providing explanations and solutions.
- **Healthcare:** Assisting healthcare professionals with clinical queries, symptoms, and generating reports.
- **Legal Sector:** Providing insights into case law, statutes, and regulations for legal research.
- **Technical Support:** Offering guidance and solutions for software and hardware queries.



# Machine Translation

- **Translation Services:** Text, documents, websites, and spoken language.
- **Content Creation and Marketing:** Translating content into multiple languages.
- **Government and Diplomatic Use:** Translating official documents, treaties, and diplomatic communications.
- **News Agencies:** Swiftly translating news articles to provide timely and accurate information in multiple languages.
- **E-commerce and Retail:** Translating product descriptions, reviews, and checkout processes.
- **International Business Communications:** Translating contracts, emails, and documentation for negotiations and collaborations.
- **Travel Industry Integration:** Providing multilingual information for tourists through apps and websites.
- **Customer Support:** Facilitating communication between international customers and support teams.
- **Language Learning Platforms:** Offering language courses and translation assistance to enhance language skills.

# Text Classification

- **Email Sorting:** Distinguishing spam from genuine emails by evaluating content and sender details.
- **E-commerce Taxonomy:** Organizing products and multi-level taxonomy trees.
- **Social Media for Sentiment Analysis:** Assessing user-generated content for sentiments - positive, negative, or neutral.
- **Personalized Recommendations:** Tailored suggestions in e-commerce platforms.
- **Healthcare Data:** Classifying medical records and patient data to enhance organization and support research.
- **Legal Document Classification:** Simplifying document management for legal firms by classifying contracts and case files.
- **Fraud Detection in Finance:** Identifying suspicious transactions and user behavior for fraud detection.

# Sentiment Analysis

- **Social Media and Customer Feedback:** Assessing sentiments to manage reputation and enhance product quality.
- **Diverse Data Sources:** Processing surveys, forms, and reviews to gauge customer satisfaction.
- **Financial Sector :** Analyzing news, reports, and social media for market sentiment.
- **Polling and Political Forecasting:** Gauging public sentiment for informed decision-making in politics.
- **Entertainment Industry:** Evaluating audience reactions to movies and TV shows.
- **Product Launches:** Assessing public sentiment to evaluate market reception.
- **Healthcare:** Understanding patient sentiment to drive improvements in patient care.
- **Social Media:** Measuring campaign effectiveness and tracking brand trends.
- **News Content Tailoring:** Assessing reader reactions to tailor preferences.
- **Customer Support Insights:** Identifying dissatisfied customers.
- **Travel Services:** Analyzing reviews to enhance services and increase bookings.

# Chatbots - Virtual Assistants

- **E-commerce & Online Services:** Chatbots can assist customers, provide product details, and resolve issues instantly.
- **Banking & Finance:** Virtual assistants aid with inquiries and financial guidance.
- **Travel:** Chatbots facilitate bookings, offer travel information.
- **Healthcare:** Virtual assistants provide medical information and schedule appointments.
- **Language Learning :** Virtual tutors assist in practicing languages.
- **Human Resources:** Chatbots aid with HR-related inquiries and company policies.
- **Online Retail:** Chatbots offer personalized product suggestions.
- **Business Reception:** Virtual receptionists manage calls and provide information.
- **Education:** Chatbots can assist with course-related queries and assignments.
- **News Updates:** Chatbots deliver tailored news content and updates to users.
- **Smart Home Devices:** Voice-activated assistants are used for inquiries, smart device control, and information provision.

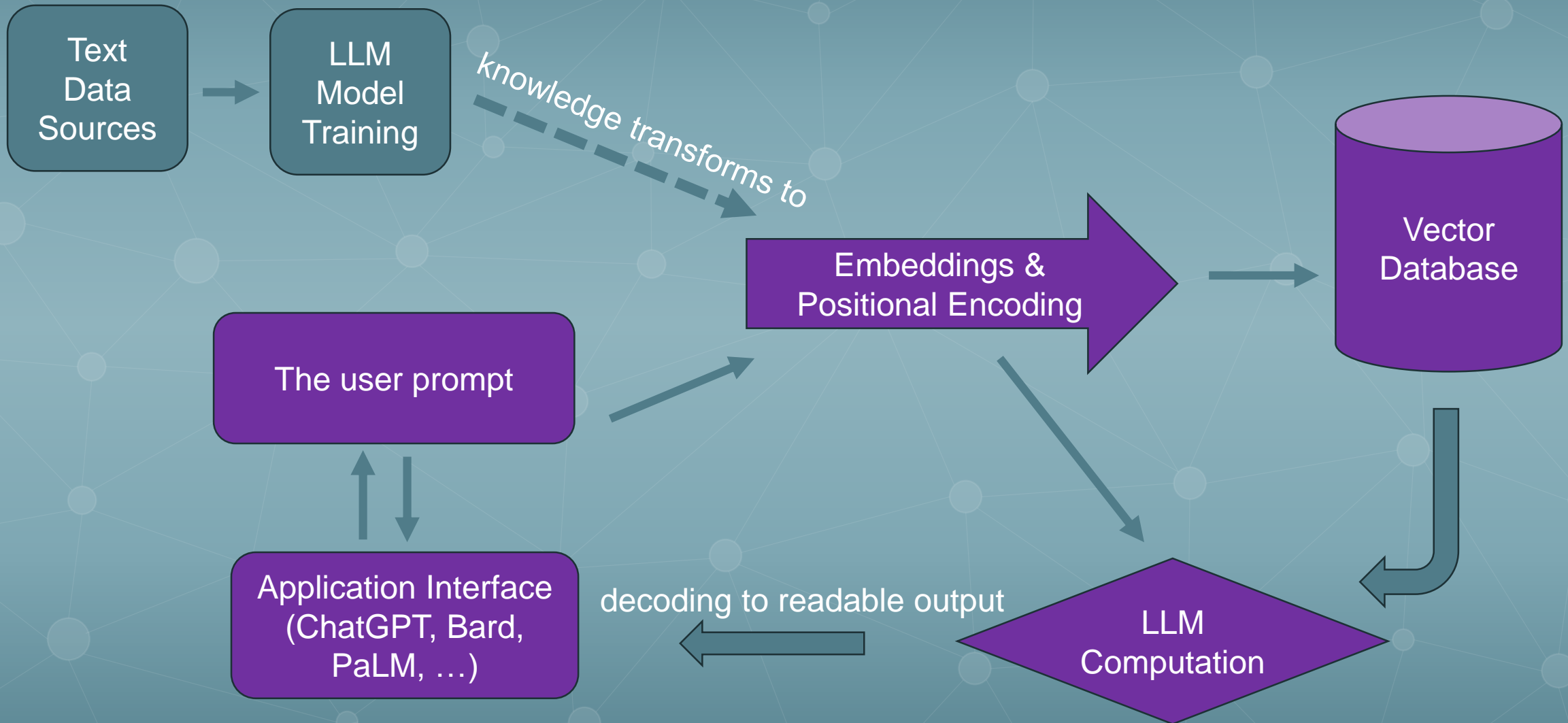
# Image Captioning

- **Social Media Platforms:** Use NLP to create image captions, benefiting user engagement and accessibility, particularly for the visually impaired.
- **E-commerce:** Image captioning in catalogs aids product management and improves search experiences.
- **Education:** Educational platforms use image captions to explain visual content, assisting students in understanding complex visuals.
- **Healthcare:** Image captioning assists in describing medical images, aiding in diagnostics and conveying findings among medical professionals.
- **Image Search and Retrieval:** Image captioning in search engines helps users find images by describing them in text queries.
- **Content Moderation:** Social media platforms use image captioning to identify inappropriate or harmful content, ensuring a safer online environment.
- **News Content:** News agencies utilize image captioning to enhance the accessibility of news articles for readers.

# LLMs: Short History

- The process of evolution of language models has gone under four main stages:
  - The first stage was in 1990s, where statistical models on n-gram languages were used both in NLP and Information Retrieval tasks
  - The next stage involved the use of neural networks, such as RNNs, to be replaced later by the more efficient bi-LSTM models, leading to the class of Pre-trained Language Models (PLMs)
  - However, those models' performance excelled when the model's size or the data size was significantly increased
  - This was the opening of today's Large Language Models (LLMs)

# Flow inside a Large Language Model



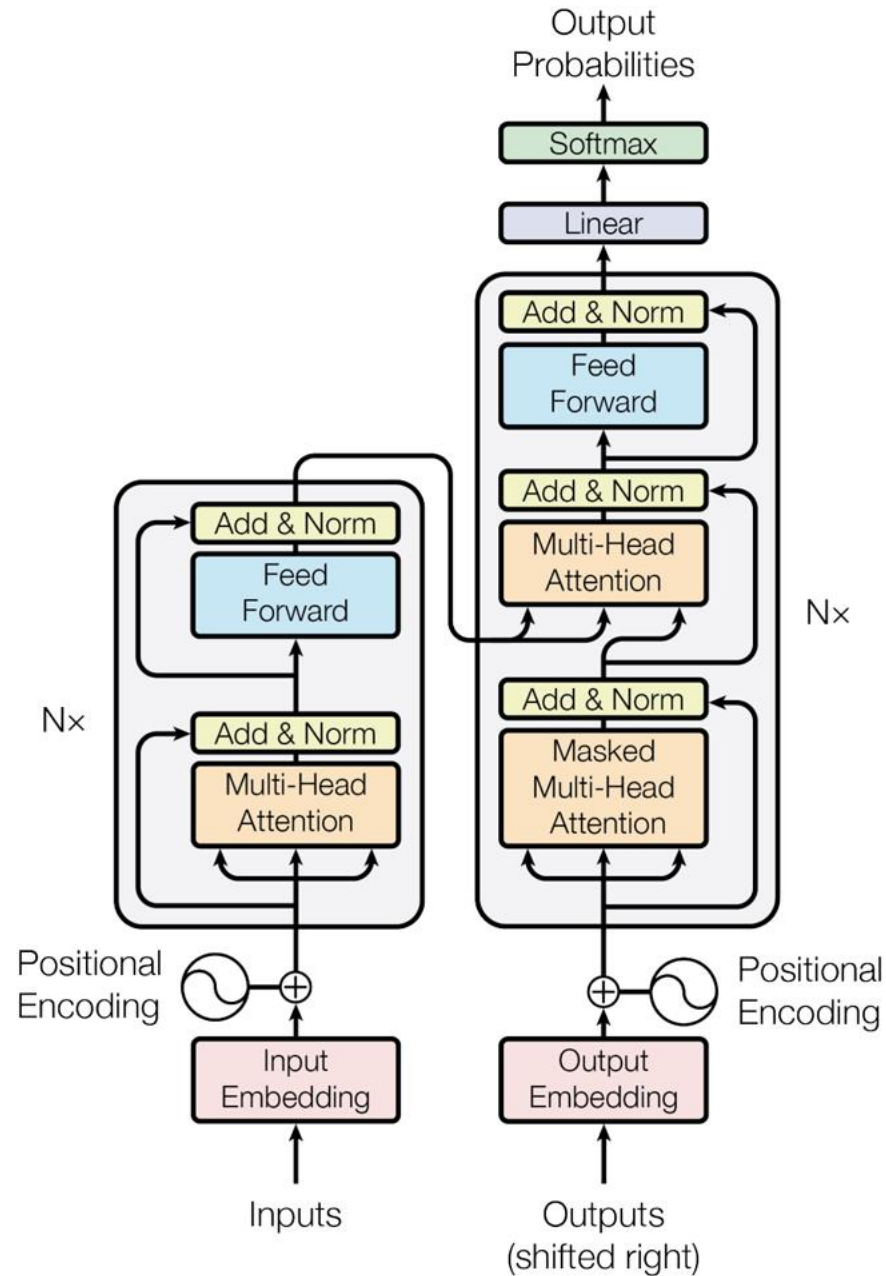
# LLMs: Architecture (1)

- **Transformers** comprise the fundamental building block of LLMs
- They are a specific type of **deep neural network** designed to handle sequential data effectively, that contains and trains hundreds of billions of parameters
- Their operation is based on a mechanism called self-attention
- **Self-attention** allows the model to comprehend the role each word has in the input sentence, ignoring its specific position therein
- The produced text achieves superior human-like naturalness with less fine-tuning



# Transformer

“Attention is all you need”:  
The transformer architecture, figure taken by the original paper (“Attention Is All You Need” by A. Vaswani et al.), depicting the encoder/decoder architecture, the positional encoding and the attention layer



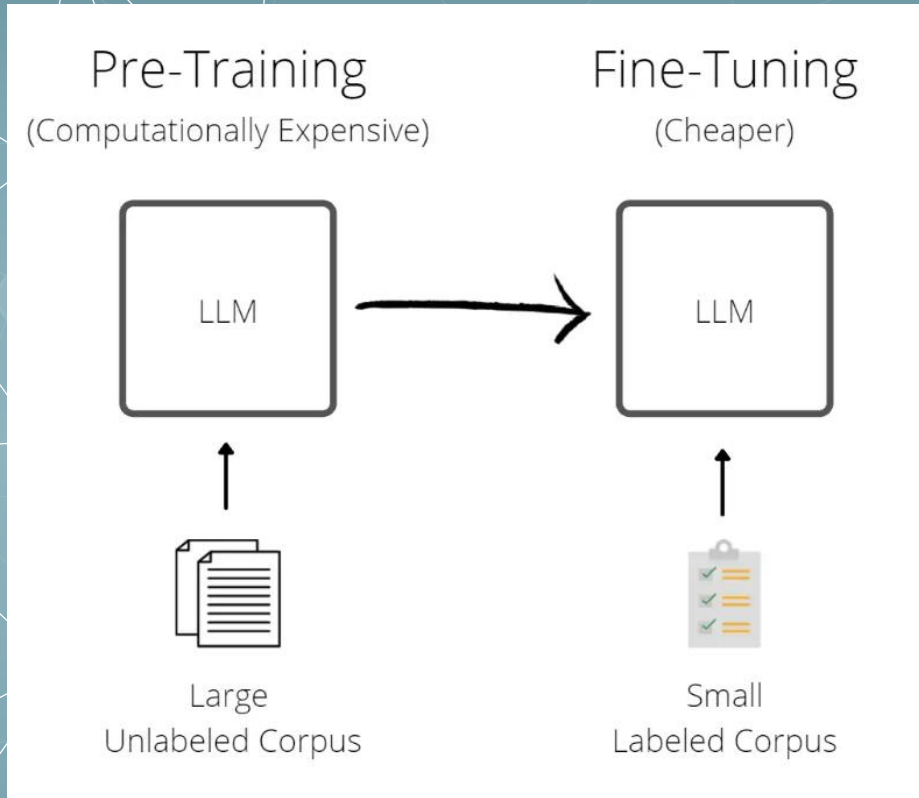
# LLMs: Architecture (2)

- Transformers present **excellent parallelization ability**, leading to **excellent scalability features**
- Rather than sequentially, the model processes all input text in parallel, significantly **reducing its training time**
- The different architectural schemes that are used today are **Encoder-Decoder**, **Causal Encoder** and **prefix Encoder** architecture
- These architectures can be further extended and scaled by a **Mixture of Experts (MoE)**, a technique that involves dividing a model into specialized sub-models called experts, activating only one or a few experts for each input token
- The model's performance seems to be increasing significantly either by increasing the number of experts or the number of parameters

# LLMs: The different kinds of Training (1)

- A crucial stage in LLMs deployment is their **training phase**
- The need to get “educated” in the human’s world of knowledge is answered by a long training phase
- During this phase, **billions of parameters** are being calculated to tune the model’s operation, leading to a **Pre-trained model**
- After this, tasks such as text generation, language translation and sentiment analysis can be carried out successfully

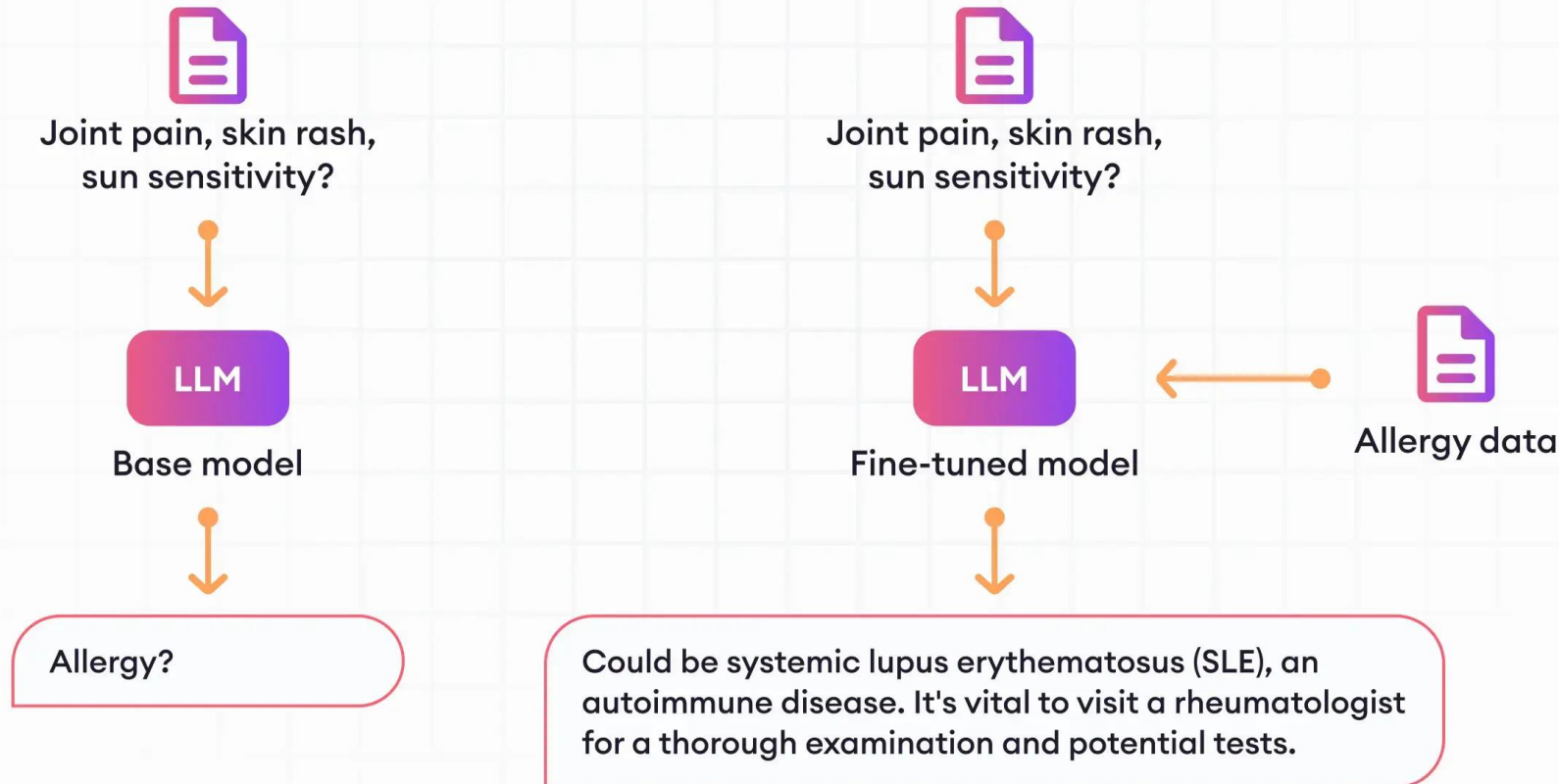
# LLMs: The different kinds of Training (2)



- Fine-tuning: a next phase of training which enhances the model's abilities
  - The pre-trained model gets further "education" on more specific tasks, accommodating its general knowledge with a more refined/specialized knowledge, improving further its performance
  - The produced model excels in tasks like question answering, fraud detection, text classification and others

## What does fine-tuning do for the model ?

- Lets you add **more** data into the model than what fits into the prompt
- Gets the model to **learn** the data rather than just get access to it

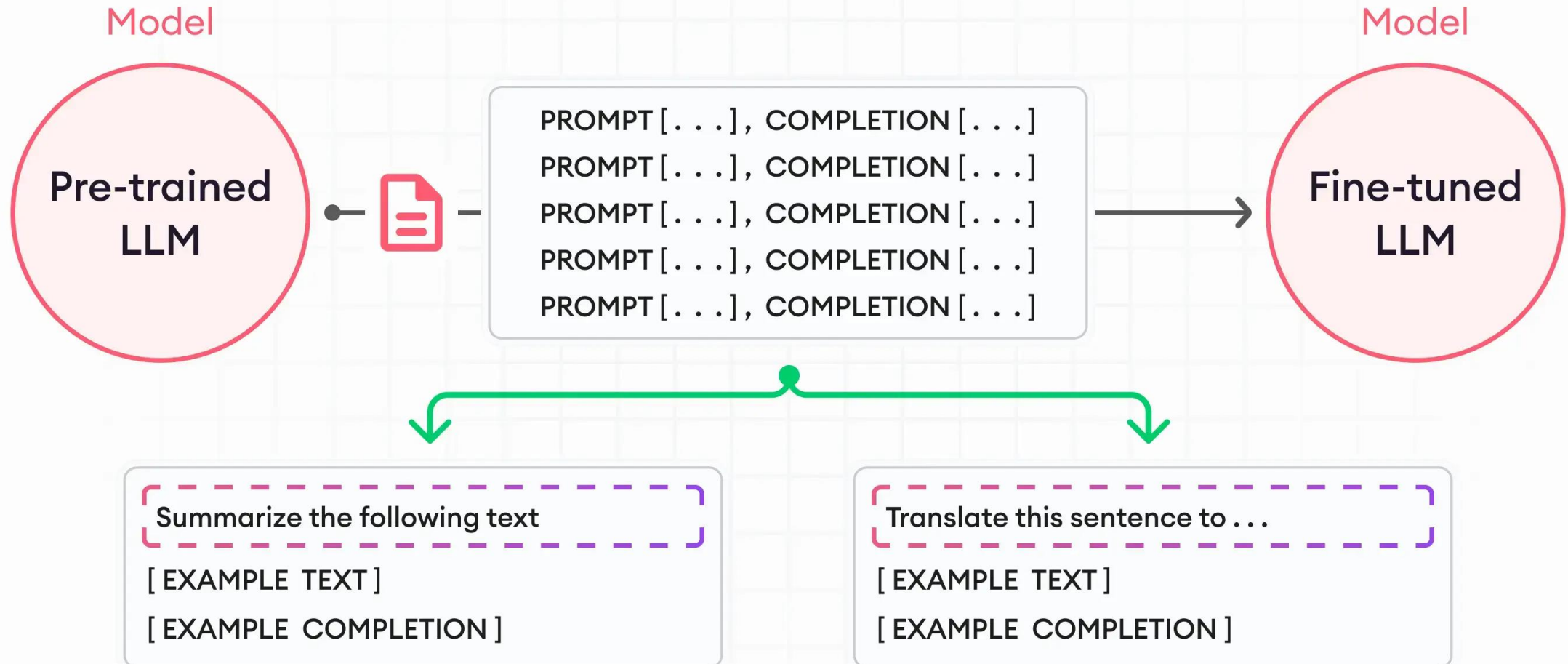


# LLMs: The different kinds of Training (3)

- Instruction-tuning: a kind of fine-tuning operation
  - Models are refined by being given explicit instructions and guidance to generate text that aligns to the users' specific requirements
  - The idea is to train the language model to answer a wide variety of prompts to learn how to respond to new, unseen prompts
  - Involves less processing time because there is no need for training
  - Accompanied with fine tuning, infuses the model with more specialized knowledge and flexibility to respond to a given challenge

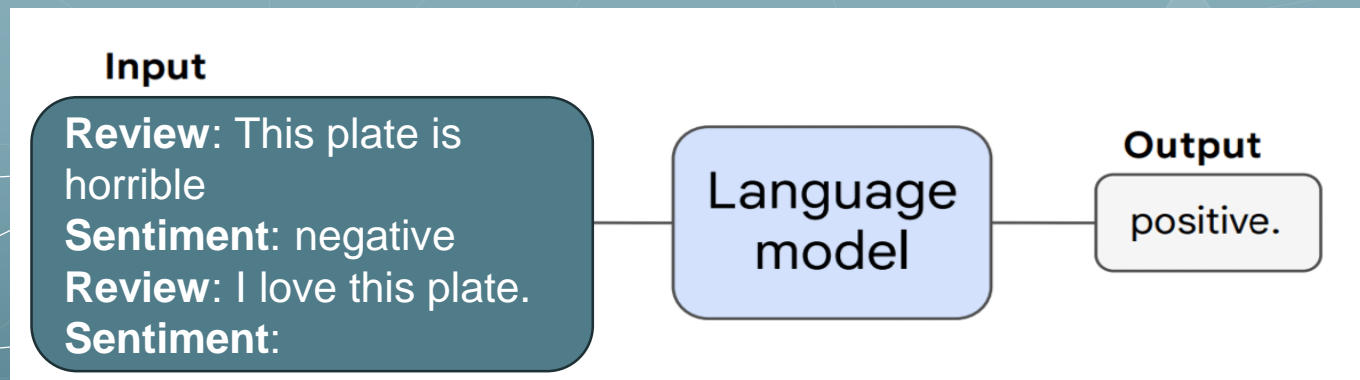
# Using prompts to fine-tune LLMs with instruction

LLM fine-tuning



# LLMs: The different kinds of Training (4)

- In-context learning: (also known as **few-shot prompting**) the model can answer questions without the need to get trained, based only on the specific context given at the prompt
  - The user includes one or more examples of inputs and outputs for a given task before prompting the model to complete the same task
  - Text completion is such a use case





# LLMs: The different kinds of Training (5)

- RLHF (Reinforcement Learning with Human Feedback): a technique that instruction-tunes a model based on human evaluation
  - The model provides multiple responses to a given prompt and the responses get ranked by people, from best to worst
  - This results to a reward function for the model to optimize itself
  - Reward functions are difficult to define for generative tasks

# LLMs: The different kinds of Training (6)

- Multi-step reasoning: **Chain of Thought (CoT)** prompt, infuses reasoning by presenting the model examples of a problem and its solution based on a reasoning process
  - When being introduced a new problem, the trained LLM will be able to produce an answer after following a similar reasoning process

# LLMs: Abilities emerging by Scalability

- Some of the afore-mentioned processes can be exploited only when the size of models goes beyond a certain limit
- In-context learning and instruction-following emerge in large language models, excelling their performance
- Moreover, the lack of reasoning in LLMs inspired researchers to enhance language models by step-by-step reasoning

# NLG

- Systems, models and applications that can **produce discourse** (written text or oral speech) **with meaning** not recognized as artificial
- **Stages:** Planning, Microplanning, Realizing, Presenting (optional)
- **Planning** - decide what is:
  - the **most interesting parts** of input data (structured data),
  - the **order of communicated ideas/facts**,
  - the hidden **rhetorical relations** [cause, sequence, etc]
- **Microplanning:**
  - aggregation,
  - anaphora generation,
  - selection of lexical items,
  - decide the syntactic structure of each sentence/phrase

# NLG

- **Realizing** morphologically and orthographically correct discourse:
  - inflection,
  - orthography,
  - ordering of adjectives.
- **Presenting** (optional stage):
  - Written text: Titles, Emphasis (e.g. bold), punctuation marks
  - Oral speeches: Intonation, Sentence Type (Affirmative, Negative, Imperative, Exclamatory, Interrogative)
- Prerequisite for NLG is NLU

# NLU

- NLU is the **translation** of human/natural language **text** to some **structured form** (Predicate Calculus, FRL, KL-ONE, Case Grammars, etc)
- Natural Language Understanding follows (usually) the following **tasks**:
  - Tokenization,
  - Part of Speech Tagging,
  - Syntactic Analysis,
  - Structural Disambiguation (Resolution of Syntactic Ambiguity),
  - Word Sense Disambiguation,
  - Semantic Representation,
  - Anaphora Resolution,
  - Optional Tasks: Affective Computing, Discourse Analysis, Pragmatics.

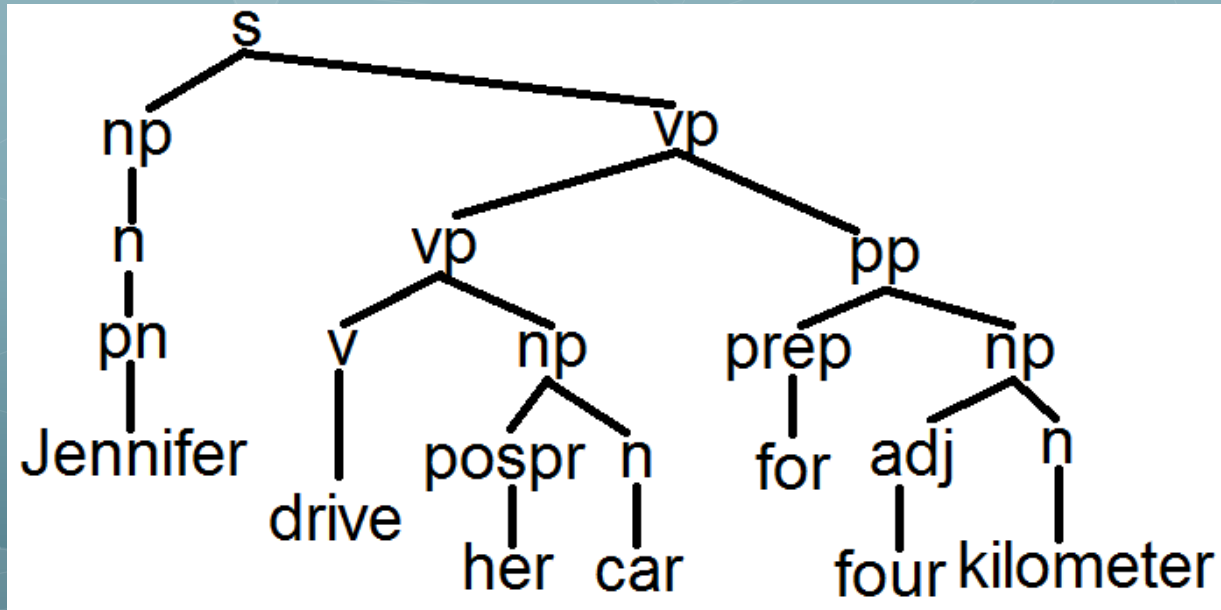
# Tokenization & POS

- Tokenization
  - The **boundaries between words are identified** and the punctuation marks are removed
  - The root form of a word (the **lexeme**) is identified
- Tokenization example:
  - input: "Jenifer drove her car, for four kilometers."
  - output: {[Jennifer, Jennifer], [drove, drive], ..., [four, four], [kilometers, kilometer]}.
- Part of Speech Tagging (POS)
  - **Labeling** the tokens with their **syntactic category** (N, V, ADJ, ADV, PRON, etc).
  - Optionally **assign features** (mood, tense, voice, number, person for Verbs; sex, number, case for Nouns)

# Syntactic Analysis

- Check if a sentence is well formed
- Return the derivation (syntactic / parse tree)

```
s( np( n( pn( Jennifer ) ) ) ,  
   vp( vp( v( drive ) ,  
           np( pospr( her ) , n( car ) ) )  
       pp( prep( for ) ,  
           np( adj( four ) , n( kilometer ) ) )  
   )  
 )
```



Where:

pn="proper noun",  
pospr="possessive pronoun",  
perpr="personal pronoun",  
det="determiner",  
prep="preposition",  
pp="prepositional phrase",  
np="noun phrase",  
vp="verb phrase",  
s="sentence".



# Syntactic Ambiguity

- Occurs when the grammar assigns more than one possible syntactic/parsing trees to the input sentence.
- A well known attachment ambiguity is the prepositional phrase (PP) attachment ambiguity.

➤ Example: "Look at the dog with one eye."

```
s ( np ( n ( you ) )  
    vp ( v ( look ) ,  
         pp ( p ( at ) ,  
              np ( det ( the ) ,  
                  n ( dog ) ,  
                  pp ( p ( with ) ,  
                      np ( adj ( one ) , n ( eye ) ) )  
            )  
        )  
    )  
)
```

"Look at the dog using only one of your eyes"

```
s ( np ( n ( you ) )  
    vp ( v ( look ) ,  
         pp ( p ( at ) , np ( det ( the ) , n ( dog ) ) ) ,  
         pp ( p ( with ) , np ( adj ( one ) , n ( eye ) ) ) )  
    )  
)
```

"Look at the dog that has only one eye"

# Word Sense Disambiguation

- There are cases of **polysemy words** (words having two or more meanings). In such cases it is necessary to have some method for selecting the appropriate meaning.
- For example the Greek word "**ουρά**" can has **the following meanings**:
  - the **tail of an animal** ("η αλεπού έχει όμορφη ουρά"),
  - the **queue of people** ("Περίμενα στην ουρά 2 ώρες για να πάρω τη βεβαίωση"),
  - **overextended ending** ("πιάνο με ουρά", "νυφικό με ουρά", etc).
- The selectional restrictions of the thematic roles/slots of the given verb is one way to resolve the problem.

# Semantic Representation 1/3

- One of the possible semantic representation of (the meaning of) a sentence is the **case grammars**.
- They analyze the surface syntactic structure of sentences by studying the **combination of deep cases (i.e. semantic roles) required by a specific verb**.
- Deep cases can be: **Agent, Object, Beneficiary, Location, Instrument**, etc.
- Each **verb selects a certain number of deep cases** (not all) which form its **case frame**.
  - The verb "give" in English requires Agent (A), Object (O), Beneficiary (B).
  - Example: "Jones (A) gave money (O) to the school (B)".

# Semantic Representation 2/3

- There are constraints for the deep cases:
  - a deep case can occur only once per sentence
  - Some of the cases are obligatory and others are optional.
  - Obligatory cases may not be deleted.
- Case frames can also impose **constraints** in their slots (deep cases). These constraints are named **"Selectional Restrictions"**.
  - For example, the "Objective" slot of the Greek verb "τρώω/έφαγα" ("eat") should be filled with some kind of food.
  - Consequently, this "selectional restriction" can't allow a mental object (e.g. the language) to fill the "Objective" slot.
- This way in Greek sentence **"Εχθές, έφαγα ψητή γλώσσα και πατατοσαλάτα"** (translated as "Yesterday, I ate grilled tongue and potato salad") resolve or decrease the ambiguity of Greek word **"γλώσσα"** (select the meaning **"tongue"** or **"fish"** but not the meaning **"language"**).

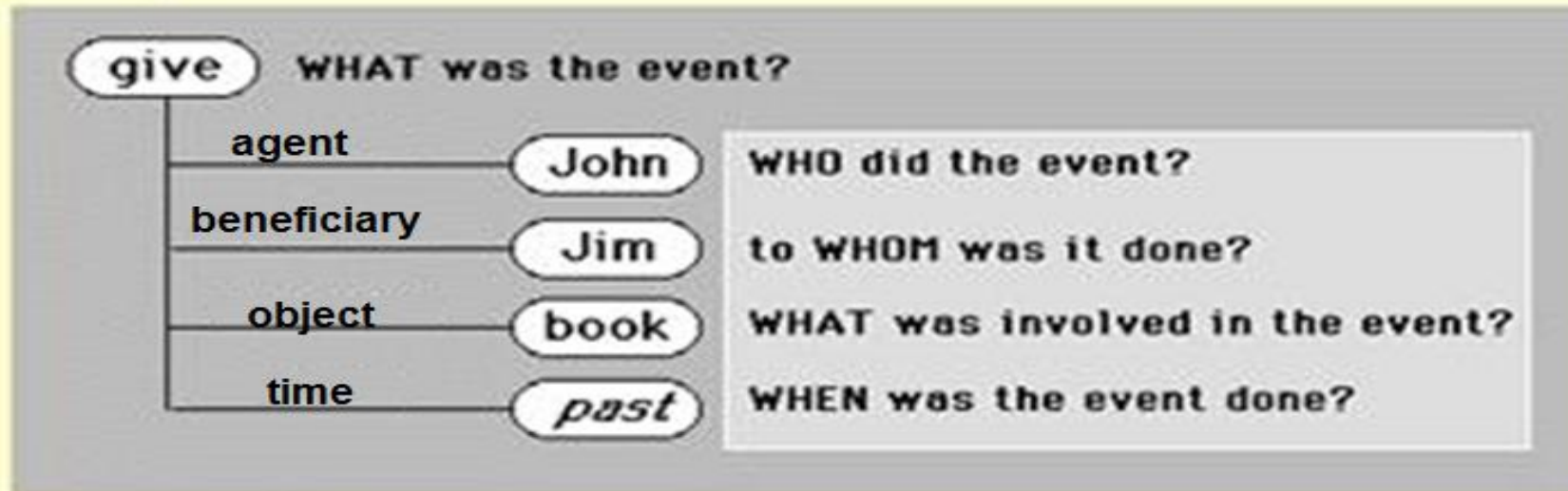
# Semantic Representation 3/3

## Example:

**GIVE**

{Agent, Object, Beneficiary,  
{Time, Location, Freq} }

John gave the book to Jim.



Jim was given the book by John.



# Anaphora Resolution 1/2

- The problem of **resolving what a pronoun or a noun phrase refers to** is named Anaphora Resolution.
- "John is going to visit Nick. He is a good man." can have two possible meanings:
  - John (who is a good man) is going to visit Nick,
  - John is going to visit Nick (who is a good man).
- **Various Anaphora Types:**
  - **Pronominal**, as in "John works hard. He wants to buy a new car.",
  - **Possessive pronoun**, as in "Jennifer drove her car in the desert for four kilometers.",
  - **Reflexive pronoun**, as in "Mary and John had dinner together. Mary cooked a wonderful roast beef by herself.",
  - **Reciprocal pronoun**, as in "Mary and Aleksandra are friends of each other.",
  - **Lexical anaphora**, as in "Engineers from many companies attended the conference. The participants found the topics very attractive.",
  - **One anaphora**, as in "If you can not attend a tutorial in the morning, you can go for an afternoon one."

# Anaphora Resolution 2/2

- Regarding the distance between the anaphor and the referenced (antecedent)
  - **Intrasentential**: referenced and anaphor are **in the same sentence**,
  - **Intersentential**: referenced and anaphor **in different sentences**.
- Factors used in the resolution include:
  - gender and number agreement,
  - “c-command” constraints,
  - semantic consistency,
  - syntactic parallelism,
  - semantic parallelism,
  - salience,
  - proximity etc.
- An anaphora resolution system based on c-command is discussed by [Karanikolas93].
- Every other **anaphora resolution solution based on c-command requires detailed syntactic/parse trees**

# Affective Computing & Discourse Analysis

- Affect is an **attitude or emotion that a speaker brings** to an utterance.
- Affects are: admiration, anger, contentment, disbelief, disgust, excitement, ...
- **Affective Computing** is the expanding capability of smart devices for **detecting and responding to human emotions**.
- Discourse Analysis will enable an NLU system to **reveal the hidden motivations** behind a text.
- Uncover:
  - rhetorical relations **between sentences** (elaboration, contrast, generalization, violated expectation, ...),
  - rhetorical relations of **causality** (why something was said),
  - rhetorical relations of **time** (sequence, parallel).



# Pragmatics 1/2

- With Pragmatics we actually refer to Speech Acts & Implicatures.
- **Speech acts** are embedded in discourse and they are **distinct from physical acts** (performing some act) **and mental acts** (thinking to do or how to do some act).
- Three basic types of **direct speech acts**:
  - Assertion (Declarative sentence with the verb in Indicative mood),
  - Question (Interrogative sentence with a WH word or auxiliary verb and a “?”)
  - Order (Imperative sentence with the verb in Imperative mood).
- There are also **indirect speech acts** (Greek Language examples):
  - “Ρωτάω αν υπάρχουν περιθώρια βελτίωσης.” (I am asking if there is room for improvement.), **there are no signs** that it is an interrogative sentence (a Yes/No)
  - “Αν ξεπεράσεις τα όρια, θα απολυθείς.” (If you cross the line, you will be fired.). It is a threat but **there is no special sentence form** for threats.

# Pragmatics 2/2

- **Implicatures** is another dimension in pragmatics.
- Example:
  - “Mary and Helen are mothers.”,
  - “Tina and Flora are sisters.”.
  - Only in the second sentence we infer that persons have a (reflexive) relationship (sisters of each other).
  - **Our beliefs** say that it is not possible a mother being child of her daughter.
- In general, with the term “implicatures” we determine the sophisticated endeavor of some advanced NLU systems to **identify the full range of inferences that a reader or a hearer would make** when confronting/encountering the locutions of an author or a speaker, considered in context.

# Shallow Parsing 1/2

- Deep (complete) parsing delivers (almost) always syntactic ambiguity. The ambiguity can be resolved later by next steps. This complicates understanding.
- Partial parsing (parsing of textual chunks) can be useful alternative.
- An example:
  - Sentence: Look at the dog with one eye
  - POS-Tagger output: Look/vb, at/in, the/det, dog/n, with/p, one/det, eye/n
  - Chunker output: [v Look] at [np [det the] [n dog]] [pp [p with] [np [det one][n eye]]]

```
s ( np ( n ( you ) )
    vp ( v ( look ) ,
         pp ( p ( at ) , np ( det ( the ) , n ( dog ) ) ) ,
         pp ( p ( with ) , np ( adj ( one ) , n ( eye ) ) )
        )
    )
```

where:

vb = verb base form;

in = preposition or subordinate conjunction;

det = determiner;

n = noun;

p = preposition;

np = noun phrase;

pp = prepositional phrase.

# Shallow Parsing 2/2

- A Shallow parser is usually working in three step process. The steps are:
  - Word Identification (POS-Tagging),
  - Chunk Identification (using **regular expressions** or Context Free Grammars or Phrase Structure **Grammars with simple rules**),
  - Merging / Splitting of Chunks (via rules).
- The later (especially Merging) can be done by:
  - Combining adjacent chunks into a single chunk,
  - Define **regular expressions that permit to merge sequences of adjacent chunks to a longer one.**
- The final chunks, after the third step, are valuable information to feed the Semantic Analysis and Semantic Representation module of an NLU system. So **deep parsing can be possibly replaced by the cheaper Shallow parsing.**

# Strengths of LLMs

## LLMs

- produce text which is (in many cases) **indistinguishable from human text**
- can be used for a **wide range of applications** and efficiently automate different types of tasks
- can process **vast amounts of text data** and learn from it
- produce responses **fast**
- can be tailored to **specific use cases** through additional training and fine-tuning
- can work with **multiple languages**
- enhance user experience providing **meaningful and context-aware responses**

# Weaknesses of LLMs (1)

## LLMs

- are prone to produce **misinformation**, **bias**, and **impolite** language resulting from their training data
- can generate fake, harmful, misleading, content, or propaganda, raising **ethical concerns**
- tend to **'hallucinate'** and produce, with full conviction, high quality text which contains factually incorrect information
- since they rely on training data, **use potentially obsolete information** and may generate responses that are no longer accurate or relevant

# Weaknesses of LLMs (2)

## LLMs

- operate like **black boxes**, without the possibility to interpret / explain why they produced specific output
- are **not easily controllable** and when mistaken answers are identified, it is hard, if not impossible to diagnose and fix the error
- may handle sensitive and personal data and measures for **data protection** are needed
- are **costly to train**, since massive amounts of data, powerful computing systems and significant energy consumption are needed

# Weaknesses of LLMs (3)

## LLMs

- perform well in simple linguistic tasks, but given unexpected prompts, they exhibit weird thought processes and clearly **non-human understanding**
- exhibit **limited “creativity”**, since they mimic patterns in their training data
- **cannot solve particular tasks**, such as arithmetic operations and calculations
- The future **training data** are expected to be increasingly **contaminated** by LLM-generated contents themselves
- The process of **adapting them** to a specific / new task can be **complex** and the results may not always be optimized



# Strengths of NLU / NLG

## NLU/NLG systems

- do not require a massive training corpus and are most appropriate when **extended data, resources and computing power are not available**
- are able to **adapt to new or rare cases**, when these are covered by their rules
- due to using rules engineered by humans, exhibit **transparent and interpretable** functioning

# Weaknesses of NLU / NLG

- NLU/NLG systems **require skilled experts** to create rules
- There exist **numerous human languages** with varying grammar and syntax
- **Rules** are **numerous, complex, overlapping,** or **contradicting** and significant effort is needed for their maintenance
- **R&D groups** working on NLU/NLG worldwide are **isolated** and not sharing their techniques and accomplishments, due to interests / competition
- Since languages evolve, NLU/NLG systems **may become outdated**
- Handling **ambiguity** and **variability** of natural languages is **hard**
- NLU/NLG systems may suffer from **bias**, originating on opinions of their developers

# Discussion and Conclusion (1)

- LLMs and NLU / NLG systems **have not been adequately compared** and their strengths and weaknesses have not been extensively investigated
- Combining LLMs and NLU/NLG algorithms in **hybrid systems** is also open. In such systems, **NLU / NLG algorithms** could be used to
  - **filter out** irrelevant or inappropriate **text**
  - produce **semantically correct information** (NLU) based on recorded events in some knowledge base and **syntactically correct sentences** (NLG)
- The output will be converted into more **understandable texts** (LLMs)
- A **hybrid system** might also use NLU / NLG algorithms and LLMs **in parallel**
- LLMs could **discover** potential or **test** existing **rules** for NLU/NLG systems

# Discussion and Conclusion (2)

- NLU / NLG results are often being more **consistent** and **predictable**, than the ones produced by LLMs
- NLU / NLG systems can better mimic human **creativity** and **imagination**
- More constructive and reliable results could be obtained if **NLU / NLG systems** are **extended** with the consideration of **big existing data** by LLMs



# Thank you for your attention

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